

Logins and Hosting Cheat Sheet

WordPress:

We need an **ADMINISTRATOR** level login for the WordPress site

If they have a different login than /wp-login.php (They will typically say /wp-admin and that is okay) we will need the login.

They can also add **<ENTER DEFAULT USERNAME>** as an ADMIN user and use the email address **<ENTER DEFAULT LOGIN EMAIL>**

If they have a WordPress Multi-site account we require **super-admin** access to the site.

Hosting:

We will need an (S)FTP minimal for the site. We can also ask for the “hosting” logins.

Specific Hosting Access: Always use the email address **<ENTER DEFAULT LOGIN EMAIL>**

WP Engine (some clients want to call it “WordPress Engine”): <https://wpengine.com/support/users/>

Go Daddy: <https://www.godaddy.com/help/give-others-access-to-my-godaddy-account-12376>

Flywheel: <https://getflywheel.com/wordpress-support/collaborator-flywheel/>

Pantheon: <https://pantheon.io/docs/team-management/>

SiteGround: <https://www.siteground.com/kb/developer-access/>

Digital Ocean: <https://www.digitalocean.com/community/tutorials/how-to-invite-your-web-developer-to-set-up-your-digitalocean-server#invite-collaborators-to-your-team>

BlueHost: Does not have the ability to grant others logins. Must use client login.

DreamHost: <https://help.dreamhost.com/hc/en-us/articles/214694298-What-are-the-different-types-of-DreamHost-users->

HostGator: <http://support.hostgator.com/articles/how-to-create-and-manage-user-accounts-plesk-10>

Liquid Web: <https://www.liquidweb.com/kb/how-to-add-an-authorized-user-in-manage/>

Rackspace:

Cloud: <https://community.rackspace.com/products/f/getting-started/4551/how-do-i-create-a-new-user-in-the-cloud-control-panel>

RackConnect: <https://support.rackspace.com/how-to/add-authorized-users-in-the-rackconnect-management-interface/>

My RackSpace Portal (VPN): <https://support.rackspace.com/how-to/add-new-vpn-user-my-rackspace-portal/>

Hybird: <https://community.rackspace.com/products/f/hybrid-forum/4410/adding-a-user>

InMotion Hosting: cPanel, WHM, AMP, or FTP login. They do not do shared users

TMD Hosting: cPanel, WHM, or FTP login. They do not do shared users

1&1 Hosting: FTP or account login. They do not do shared users.

A2 Hosting: <https://www.a2hosting.com/kb/a2-hosting-customer-portal/account-management/managing-contacts-and-sub-accounts>

GreenGeeks: FTP, cPanel or account login. They do not do shared users.

iPage: FTP, cPanel or account login. They do not do shared users.

Site5: <https://kb.site5.com/new-backstage/new-backstage-how-to-add-an-additional-user/>

Pagely: <https://support.pagely.com/hc/en-us/articles/226884367-Add-Collaborators-to-your-Pagely-Account>

HostMonster: FTP, cPanel or account login. They do not do shared user